Kathmandú, NEPAL www.womenepal.org

## VOLUNTEER'S HANDBOOK

THE WOMEN'S FOUNDATION
OF NEPAL

2019

# HELLO AND WELCOME

Thank you for choosing to volunteer with The Women's Foundation of Nepal and for helping women and children in Nepal who are victims of violence, abuse and poverty.

The Women's Foundation Nepal (WFN) is a non-profit and non-governmental organization established in 1988 by a group of women who were deeply concerned about the plight of their fellow women in Nepal.

Their sense of social responsibility and strong desire to address these gender issues continue to guide their ideals and principles today.

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WFN aims to help all women and children, regardless of caste, religion, or race, with a key focuson aiding the rural poor through the alleviationof socio-economic problems and discrimination. This is achieved chiefly through increasing public awareness amongst women in Nepal of the opportunities for economic and social self-development.



### VOLUNTEERING OPPORTUNITIES

Join us in creating a better future for the women and children of Nepal.

#### A LITTLE BIT ABOUT US

WFN is always on the look out for volunteers who are able to work us with us to fulfill WFN's objectives. Some volunteers live in Nepal while others live half way across the globe, running in-country fundraising events and managing our website.

We offer volunteer placements in many areas as listed below. We will customize your job scope according to our needs and your relevant skills and experiences. Once you have been accepted as a WFN volunteer, our volunteer coordinator will work with you to determine the job scope.





### VOLUNTEERING OPPORTUNITIES

#### 1. WFN Office

The WFN is the control tower for all of WFN's programs and activities. This is where we have the greatest need for volunteers. Volunteers may assist with fundraising, proposal and report writing, editing, marketing, website development, accounting and other administrative and IT work. A strong command of English is compulsory here and we welcome volunteers with prior working experience and relevant professional skills.

2. Maheela Textile Production Center

Maheela is a textile cooperative under WFN, established to train and provide employment to women who had been victims of abuse in the areas of traditional Nepalese textile production.

Maheela is a very important arm of WFN as 60% of Maheela's profits also go towards funding the rest of WFN's activities.

Volunteers can assist with business development, sales and marketing, textile design and procurement, and website development . We need volunteers with work experience in business development, sales and marketing. We are looking for volunteers who have the professional skills and knowledge to grow Maheela's business internationally





### VOLUNTEERING OPPORTUNITIES

#### 3. Shelter Home

The shelter is home to women and children who had been victims of abuse and neglect, located in the outskirts of the city. During the times when the women are not working and the children are not in school, volunteers may organize activities for them. This may include lessons on dance, music, art and craft and hygiene. Volunteers who wish to teach English or assist the children with their schoolwork must be trained teaching professionals with an understanding of the Nepalese education system. We are in greater need for volunteers who can help to improve the living conditions at the shelter home. Those with technical and professional skills in construction, carpentry, plumbing, electric circuitry, sanitation and healthcare are welcomed here.





#### 4. Childcare Center

WFN operates a childcare center for single mothers, working mothers and the community to leave their young children when they go to work. We are looking for energetic, creative individuals who have experience in working with young children. You may organize games, teach songs and dance, and provide general assistance to the children and our staff.

### VOLUNTEERING OPPORTUNITIES

#### 5. Volunteer from home

We currently have many volunteers from all over the globe helping us in various ways. Fund raising is of the utmost importance to WFN. This could be in the form of finding sponsors for the women and children at our shelter home, or donation for our various projects. We will supply volunteers with all the information required to do so.

"Volunteers are important to The Women's Foundation Nepal: they bring a fresh perspective, new energy, dedication and caring and an appetite for challenging work."



# VOLUNTEER GUIDELINES AND RULES

As a volunteer, you'll need to be aware of the following policies and procedures at WFN.

- Volunteers must be able to speak English.
- Minimum charge for accommodation, including meals, is one month.
- Volunteers are expected to work 5 days a week, 7 hours each day.
- The first 2 weeks will be a trial period where the volunteer's job scope may change after according to the needs of the organization after monitoring the progress of the volunteer.
- Volunteers are to follow the instructions provided by the Volunteer.

- Coordinator/Program
   Coordinator and consult them should they face any problems.
- All sensitive matters regarding WFN and WFN's members must be kept confidential.
- Smoking and drinking are strictly prohibited in all our premises
- WFN may terminate the volunteer's services should his/her work or behavior prove unsatisfactory.
- Priority will be given to volunteers who apply to stay with the Women's Foundation.

# VOLUNTEER GUIDELINES AND RULES

#### Specific to the Shelter and Childcare Centre

- Male volunteers are not allowed at the Shelter
- All activities run by the volunteers and gifts for the children should be approved by the Volunteer Coordinator/ Program Coordinators
- Volunteers not working at the Shelter or Childcare Center should request permission from the Volunteer Coordinator before visiting
- Volunteers are not allowed to take the children outside of the Shelter or Childcare
- Volunteers are not allowed to enter the bedrooms of the children at the Shelter
- Volunteers should not focus on one child or a group of children, at the exclusion of others
- Volunteers should not consume their own food in the presence of the children
- Should volunteers notice any undesirable behaviors or problems amongst the children, you must inform the Program Coordinator immediately



### PRE-DEPARTURE

#### **Flights**

You will be responsible for organizing and paying for your own flight to Nepal. The WFN Office is in Kathmandu; hence, volunteers should book a flight to Tribhuvan International Airport.

#### **Vaccinations**

Once your placement with us is confirmed, volunteers should consult their GP or Travel Clinic on the vaccinations recommended for Nepal. Some vaccinations need to be taken a longer period in advance; hence, volunteers are advised to seek medical advice as early as possible.

#### Insurance

Volunteers are advised to purchase their own travel and health insurance for the period they are in Nepal.

#### **Packing List**

Do note that Nepal is a predominantly Hindu country and people dress modestly. Women in particular should be careful about what they wear. Female volunteers should avoid shorts, skirts above the knee, low-cut tops, and tight-fitting and skimpy clothes. This is particularly so in rural areas. We will not permit volunteers to wear such clothing in the presence of our children from the Shelter and Childcare Center.

Apart from clothing, you may wish to bring the following:  $\Pi$ 

- Head Torch/ Torchlight (Nepal is prone to frequent power cuts) 

   Laptop
   (Especially if you are volunteering at the office or production center)
- Mobile Phone (Make sure it's unlocked such that you may purchase a local SIM card for us to contact you)
- Electrical adaptor (To ensure your gadgets work in Nepal. The sockets in Nepal vary but a 2 pin (round) plug usually fits)
- Passport sized photos (For VISA application and passes to places of attraction)

### **UPON-ARRIVAL**

#### At the Airport

Once you have arrived, you are required to complete a disembarkation card at the Arrival Hall. The English version can be found at the far end of the hall.

#### **VISA**

For volunteers requiring VISA on arrival, the application can be found along with the disembarkation cards. A 15-day tourist VISA will cost USD\$25, a 30-day USD\$40 and a 90-day USD\$100. Please bring sufficient money for this. You will be required to submit one passport-sized photo as part of the application. Please note that you MUST register yourself as a tourist instead of a volunteer. You will also be required to provide an address. Any guesthouse in Kathmandu will suffice.

#### Accomodation

WFN welcomes volunteers to live on in the house (Solidarity Home) of its founder and President, Renu Sharma, and her family. The Solidarity Home is a 4-storey houselocated in the same compound as the WFN Office.

At all times, there are around 10 - 15 people living in the house. Depending on the room availability, you may be required to share a room with the other volunteers. The rooms are not heated and there is no A/C

The cost to live in the Solidarity Home is USD\$ 400 a month where you may expect the following:

- Airport pickup
- 3 simple vegetarian meals everyday
- A shared bathroom with hot shower []
   Drinking water
- A private kitchen (If you decide to cook, it will be at your own expense)

We will also expect volunteers to abide by the following rules:

- Volunteers are expected to do their own laundry
- Volunteers are expected to be home by 9pm. If you will be late, please inform someone in the household
- Only same sex volunteers can share a room (or married couples)

If you do not wish to stay at the Solidarity Home, we recommend you stay in the vicinity of the Boudhanath Stupa. The WFN Office is a 15-min walk from this major tourist attraction.

### CULTURAL SENSITIVITIES

There are many cultural and norms practices in Nepal, particularly in rural areas. We expect our volunteers to be culturally sensitive and follow the traditional guidelines in Nepal.



#### **Eating and Drinking**

Always use your right hand to eat and deal with food. Many Nepalese eat with their hands but you can always request for a spoon. Once your lips have touched a food item, its container or a piece of cutlery, it is consideredJutho(contaminated). Even when using a serving spoon, the serving spoon should not come into contact with your plate or the existing food on your plate. As such, never eat off someone else's plate or offer anyone food you have taken a bite out of. Do not enter the kitchen until vou have been invited to. In addition, it is rude to blow your nose loudly, especially at the dining table.

#### Feet and Shoes

Never wear your shoes into any religious site or people's homes. Some homes are more relaxed about this practice. Watch your hosts and do as they do.

#### Privacy

This does not exist the same way it does back home. Complete strangers in public may ask you seemingly personal questions, It is also not uncommon for the Nepalese to look over your shoulder as you write or use your mobile phone. Do not be alarmed. The concept of privacy in Nepal is simply different and should not be viewed negatively. If you wish to be alone, politely explain that you are tired and want to rest.

### CULTURAL SENSITIVITIES

#### Relationship between Men and Women

Affection between men and women, even between married couples, is seldomexpressed. Kissing, hugging or handholding in public is considered inappropriate. However, it is not uncommon to see two men or women holding arms or walk arm in arm. This is perfectly acceptable in Nepalese society and does not imply homosexuality. Sexual-related topics are considered taboo in Nepal. You should not engage in such conversations, especially with a Nepalese of the opposite sex. Do note that more than 90% of marriages in Nepal are arranged. Dating is traditionally frowned upon and love marriages are rare. Hence, do be sensitive when discussing these topics.

#### Religion

Hinduism is the main religion in Nepal. However, Nepalese are tolerant of different religions and interest in learning the many religions of Nepal is welcomed as casual conversation.

#### **Begging**

You will encounter many beggars while in Nepal, particularly in tourist areas. Sadly, giving them money usually does not solve their problems. It makes them reliant on others and encourages them (as well as others) to continue to beg. Sometimes, you will meet women carrying babies, asking for powdered milk. It is known that many will take the goods back to the shop to ask for a refund. If you really want to help, it is better to take an individual to a meal.

It is also not wise to give money to street children. It is not uncommon for the money to go to their gang leader or to fund their drug addiction. It would be better if your money goes to established NGOs dedicated to helping street children.

### FAQ

#### How do I change or withdraw money?

Money can be exchanged at banks. Many moneychangers can also be found at Boudhanath (where WFN is) or in tourist areas like Thamel. ATMs for money withdrawals are also widely available. Most will charge a transaction fee and will allow you to withdraw a maximum of 10,000 to 35,000 rupees each transaction.

#### How much do things cost in Nepal?

Do note that this is just an estimate. A meal (without a drink) at a tourist restaurant will cost on average 300 - 500 rupees. A meal at a local restaurant can be considerably lower. A taxi ride from Boudhanath to Thamel (~20 min) will cost around 300 rupees. A bottle of drinking water will cost between 15 -25 rupees.

#### How common are power cuts?

Scheduled power cuts are the norm all year and are worse from November to May. Sometimes there may be no electricity for up to 16 hours a day. You can find the power cut (also know as load shedding) schedule online here. WFN's Office is in District 7.



### FAQ

#### How do I contact my family?

We recommend volunteers bring their laptops here. When there is electricity, the WFN Office has Wi-Fi and you can easily email or Skype your family. There are also plenty of Internet cafes that offer international call services around Boudhanath or Thamel.

#### Can I get a local number?

Yes, you can buy a pre-paid SIM card here in Nepal and we recommend you to do so so that we will be able to contact you. The shops generally will require your passport and a passportsized photo. 3G data SIM cards are also available if you own a smartphone or a tablet. Due to frequent power cuts, the Wi-Fi service in the office may be limited. Some volunteers have also bough USB dongles (with 3G SIM cards) that can be connected to their laptops. NCell is the largest mobile service provider in Nepal.

#### What is the best way to get around?

Taking local buses is the cheapest way to get around. They are frequent, though often very crowded. A ride will cost between 10 - 25 rupees depending on the distance. Typically, there will be a bus boy at the door shouting out the bus' route as the bus drives along the road. If you are not sure, shout your intended destination out to the bus boy. To get to the WFN Office, you can get off at "Boudha" or "Pipalbot", depending on which direction you come from.

#### What kind of food should I expect?

The Nepalese typically have daalbhat (rice and lentils soup) for breakfast and dinner. Around tourist attractions such as Boudhanath or in tourist areas like Thamel, you will be able to find food of many different cuisines, general Western food, Tibetan, Korean, etc. The Nepalese typically drink more tea than coffee but there are many cafés with coffee available in tourist areas. You can also get coffee mix from the supermarkets.

### FAQ

#### Where can I get groceries, toiletries and other supplies?

You will be able to find most things you need in Kathmandu. There is a large 4storey supermarket, BhatBhateni, (similar to Wal-Mart, Carrefour) approximately 30minutes walk from our office. You will be able to find food, clothes, toiletries, electronics, toys, etc. There are also smaller supermarkets, such as G Mart and KK Mart, near Boudhanath (15 min walk from our Office).

#### What can I do during my free time?

There are many places of attractions around Kathmandu you can visit during the weekends or after your volunteering stint with us. You easily purchase a Lonely Planet guidebook during your stay here to help plan your activities. Some of the major attractions in Kathmandu include Boudhanath Stupa, Pashupatinath, Swayambhu and Durbar Square. There are also cinemas where you can find American movies as well as cafés where you can spend your time reading or using your laptop. Outside of Kathmandu, our volunteers have typically visited places such as Patan, Bhaktapur, Nagarkot, Pokhara and Chitwan National Park.

#### What is the weather like?

The weather in Nepal varies depending on the time of the year. Different districts in Nepal also have different climates. The following is guide of the climate in Kathmandu. During December and January, it can get very cold (0 - 3 degrees Celsius) at night, while remaining relatively warm in the day. Between June to August, the temperature can go up to 32 degrees Celsius. This is also the monsoon season where it rains frequently.

If you choose to stay in the Solidarity Home, do note that the rooms are not heated. During winter, volunteers are advised to bring enough warm clothing to sleep in. You may also choose to bring your own sleeping bag, though our volunteers have typically found our blankets sufficient.

### HOW TO APPLY

#### Volunteer with us!

Interested parties are to drop an email to indicate your interest to our Volunteer Coordinator, at

- womens\_foundation@ hotmail.com
- wfnvolunteer12@gmail.
   com

You will be requested to submit your CV, along with a recent photo. We will also require you to complete an official volunteers application form.

Priority will be given to those who commit to stay for 3 months or more and those with working experience.





### EQUITY BEGINS AT HOME



The Women's Foundation of Nepal

CEO, VISION PRODUCTION